


The Association of Global Custodians - Questionnaire 2020 - 2021

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Welcome to the Depository-Information Gathering Project.

Before beginning, we suggest that you print the entire document for review on paper and review the Glossary of Terms. Each will assist you with answering the questions. For help, contact: Robin D. Truesdale, Baker & McKenzie LLP (202) 835-1664   ; e-mail:

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Note

- * When reviewing/updating your prior year's responses in the questionnaire, please ensure that the sub-questions are reviewed/updated as well.
- * Please deselect/uncheck any responses in the sub-questions where those responses are no longer applicable.
- * Please note: Any text in the "other" and/or "please explain/describe" questions should be deleted before deselecting the response. In this regard, note that deselecting a response with written text does not delete the information, it only hides the information from view.
- * Any responses that appear in open text boxes should be deleted if the information is no longer applicable.

SCOPE, STRUCTURE, OWNERSHIP, CAPITAL, REGULATION AND AUDIT

The purpose of this section is to understand the ownership structure and financial strength of your institution, as well as the level of regulatory and operational supervision to which it is subject.

Response Necessary/Eligibility Question

1. Rule 17f-7, by reference to Rule 17f-4, requires that, for a depository to be eligible to hold securities of U.S. registered investment companies (such depositories hereinafter referred to as "Eligible Securities Depositories"), the depository must be a "system for the central handling of securities where all securities of any particular class or series of any issuer deposited within the system are treated as fungible and may be transferred or pledged by bookkeeping entry without physical delivery of the securities."

Are all securities of a particular class or series of any issuer that are deposited in your institution treated as fungible, and can they be transferred or pledged by bookkeeping entry without physical delivery of the securities?

- Yes
- No (please answer 1a)
- Other (please answer 1a)

1a. Please explain:

Response Necessary/Eligibility Question

2. Rule 17f-7 also requires that an Eligible Securities Depository "acts as or operates a system for the central handling of securities or equivalent book-entries in the country where it is incorporated," or "acts as or operates a transnational system for the central

handling of securities or equivalent book-entries." Does your institution: (Choose all that apply.)

- Act as or operate a system for the central handling of securities or equivalent book-entries in the country where it is incorporated? (please answer 2b)
- Act as or operate a transnational system for the central handling of securities or equivalent book-entries? (please answer 2b)
- Act in another capacity with respect to the handling of securities or equivalent book-entries? (please answer 2a)
- Not applicable (please answer 2a)
- Other (please answer 2a)

2b. Please specify the types of securities for which you act as or operate a system for the central handling of securities or equivalent book-entries:

Equity securities such as ordinary shares, moratorium shares, preference shares, stapled securities and non-equity securities such as Company Warrants, Sukuk Bond, Loan Stocks, Bonds, Provisional Allotment Letters (PALs), Exchange Traded Fund (ETF), Real Estate Investment Trust (REITS), Structured Warrants i.e.Call Warrant and Callable Bull Bear Certificate (CBBC).

3. What type of legal entity is the institution? (Choose all that apply.)

- Public Company
- Private Company
- Central Bank (or part thereof)
- Stock Exchange (or part thereof)
- Other (please answer 3a)

4. Is the institution operated as a "for profit" or a "not for profit" organization?

- For profit
- Not for profit
- Other (please answer 4a)

4a. If other, please explain:

For profit, subject to its regulatory duties under the Securities laws

5. Please provide the names of the owners and their ownership interest percentages.

Bursa Malaysia Berhad - 100%

6. Please answer the following:

6a. What is the date of establishment of the depository? 25/10/1987

6b. What is the date that the depository's operations began? 22/10/1992

7. Under what regulation or statute is the depository established and governed?

Bursa Malaysia Depository Sdn Bhd is incorporated under the Companies Act 2016 (previously Companies Act 1965) and governed by the Securities Industry (Central Depositories) Act, 1991 (SICDA) to undertake central depository function.

7a. Is the regulation or statute electronically available?

- Yes (please answer 7b)
- No

7b. If regulation or statute is electronically available, please supply web address(es) here or upload document(s) in question 7c.

https://www.ssm.com.my/Pages/Legal_Framework/Companies-Act-2016.aspx

<https://www.sc.com.my/regulation/acts/securities-industry-central-depositories-act-1991>

7c. Please supply document(s) here:

7d. Please provide details of the structure and composition of your Board together with their industry experience and responsibilities in governing the depository.

What are the qualifications to become a board member?

The Articles of Association of Bursa Depository does not set out specific qualifications to become a board member. The Board of Bursa Depository currently comprises 2 Directors.

7e. What are the election procedures?

An election of Directors shall take place each year at the annual general meeting of the Company where one third (1/3) of the Directors for the time being, or, if their number is not three (3) or a multiple of three (3), then the number nearest to one third (1/3) shall retire from office and be eligible for re-election. A retiring Director shall retain office until the close of the meeting at which he retires. In addition, the Directors shall have power at any time and from time to time to appoint any person to be a Director, either to fill a casual vacancy or as an addition to the existing board of Directors.

7f. What is the maximum length of time a board member can serve?

There is no maximum tenure for Directors to serve on the Board. However, 1/3 of the Board shall retire from office and be eligible for re-election at every annual general meeting. Please refer to answer to question 7e above.

7g. How are the voting powers distributed amongst the board members (i.e. does each board member have one vote or do certain members have additional voting power)?

Any question arising at any meeting of Directors shall be decided by a majority of votes and a determination by a majority of Directors shall for all purposes be deemed a decision of the Directors and PROVIDED ALWAYS that in the case of an equality of votes, the Chairman of the meeting shall have a second or casting vote. A Director shall not participate in any discussion or vote in respect of any contract or proposed contract or arrangement in which he has directly or indirectly an interest and if he shall do so his vote shall not be counted.

7h. Who is responsible for regulating the board members?

Amongst the relevant authorities are the Securities Commission and Companies Commission of Malaysia.

Response Necessary/Eligibility Question

8. Rule 17f-7 requires that an Eligible Securities Depository “is regulated by a foreign financial regulatory authority as defined under section 2(a)(50) of the Act”, with section 2(a)(50) establishing that “foreign financial regulatory authority’ means any (A) foreign securities authority, (B) other governmental body or foreign equivalent of a self-regulatory organization empowered by a foreign government to administer or enforce its laws relating to the regulation of fiduciaries, trusts, commercial lending, insurance, trading in contracts of sale of a commodity for future delivery, or other instruments traded on or subject to the rules of a contract market, board of trade or foreign equivalent, or other financial activities, or (C) membership organization a function of which is to regulate the participation of its members in activities listed above.”

Who regulates the activities of the depository? (Choose all that apply.)

- A governmental body or regulatory organization empowered to administer or enforce laws related to securities matters.
- A governmental body or self-regulatory organization empowered to administer or enforce laws related to other financial activities.
- A membership organization which regulates the participation of its members in securities matters or other financial activities.
- Other (please answer 8a)

9. Please provide the name of regulatory authority(ies) identified in question 8:

Securities Commission

Response Necessary/Eligibility Question

10. Rule 17f-7 requires that an Eligible Securities Depository “is subject to periodic examination by regulatory authorities or independent accountants.”

Is the depository subject to periodic examination by: (Choose all that apply.)

- Regulatory authorities?
- Independent accountants?
- Other (please answer 10a)

11. What enforcement actions are available to the regulatory authority(ies) for breach of applicable statute or regulatory requirements? (Choose all that apply.)

Name of Authority #1 (please answer 11a):

Securities Commission

11a.

- Fines
- Restrictions on depository activities.
- Suspension of depository activities.
- Termination of depository activities.
- Other (please answer 11b)

11b. Please explain:

Issue reprimand letter, give direction to Depository and require the person in breach to take such steps to remedy the breach or mitigate the effect of such breach, including making restitution to any other person aggrieved by such breach. Also power to investigate or to apply to court for the court to make orders in relation to amongst others, 1. restraining the Depository activities or direction for certain actions to be taken 2. winding up order

Name of Authority #2 (please answer 11c):

11c.

- Fines
- Restrictions on depository activities.
- Suspension of depository activities.
- Termination of depository activities.
- Other (please answer 11d)

12. Has there been any use of such enforcement actions in the last three years?

- Yes (please answer 12a)
- No
- Other (please answer 12a)

Capital

13. Are annual financial statements publicly disclosed?

- Yes (please answer 13a)
- No (please answer 13e)
- Other (please answer 13h)

13e. If no, and annual report and/or financial statements are not disclosed, please state your share capital, reserves, and

retained earnings (or equivalents as determined under local accounting standards).

Share Capital (then please answer 13f):

As at 31 December 2019 = RM30,000,000

13f. Reserves (then please answer 13g):

As at 31 December 2019 = RM20,760

13g. Retained Earnings:

As at 31 December 2019 = RM23,816,123

Internal Audit

14. Is an internal audit undertaken in your depository?

- Yes (please answer 14a)
- No (please proceed to 15)

14a. If yes, what areas does the audit cover (financials, operations, etc.) and which department in your depository handles it?

Operations audit, Financial, IS/IT/Project Audits by Group Internal Audit Department of Bursa Malaysia Berhad.

14b. Please list the date of your last internal audit: 13/10/2019

Please list the period that the audit covered: 31/12/2017 to 29/09/2019

14c. How frequently does the internal audit occur? (Choose one.)

- Two or more times a year (please answer 14e)
- Annually (please answer 14e)
- Less than annually (please answer 14d)

14d. If less than annually, please explain:

Depository is rated as a Medium risk which is to be audited at least once every 24 months

14e. Are the results of the internal audit publicly available?

- Yes
- No

14f. Please select the statement that most accurately characterizes the results of the last internal audit: (Choose one.)

- No material exceptions found.
- Minor exceptions found. (please answer 14g)
- Material exceptions found. (please answer 14g)

15. Is a financial audit performed by an Audit Firm, Regulatory Authority, or other external party?

- Yes (please answer 15a)
- No (please proceed to 16)

15a. If yes, please state the name(s) of the entity(ies) who perform the financial audit.

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15b. Please list the date of your last financial audit performed by an Audit Firm, Regulatory Authority, or other external party:

29/01/2020

15c. Please list the period that the audit covered:

31/12/2018 to 30/12/2019

15d. How frequently does the financial audit occur? (Choose one.)

- Two or more times a year (please answer 15f)
- Annually (please answer 15f)
- Less than annually (please answer 15e)

15f. Are the results of the financial audit publicly available?

- Yes
- No

15g. Please select the statement that most accurately characterizes the results of the last financial audit: (Choose one.)

- No material exceptions found.
- Minor exceptions found. (please answer 15h)
- Material exceptions found. (please answer 15h)

16. Is an operational audit performed by an Audit Firm, Regulatory Authority, or other external party?

- Yes (please answer 16a)
- No (please proceed to 17)

16f. Are the results of the operational audit publicly available?

- Yes
- No

PARTICIPANTS AND PARTICIPATION

The purpose of this section is to understand issues relating to participation in the depository, including eligibility requirements, conditions of participation, and supervision of participants.

17. What types of entities are eligible to become participants and how many of each type are there currently? (Choose all that apply.)

- Banks (please answer 17a)
- Brokers (please answer 17e)
- Individuals (please answer 17i)
- Foreign Institutions (please answer 17m)
- Other entities (please answer 17q)
- Not applicable

17a. How many Bank participants are there currently? (then please answer 17b)

14 - as at 30 September 2020

17b. Please select the features included in the eligibility requirements for Banks. (Choose all that apply.)

- Financial Thresholds (please answer 17c)

Regulatory Oversight (please answer 17c)

Market Experience (please answer 17c)

Other (please answer 17d)

17c. Where can a description of the specific eligibility requirements for Bank participants be found?

Part III Rules Relating to Authorised Direct Members, Rule 14.02 of the Rules of Bursa Malaysia Depository Sdn Bhd.

17e. How many Broker participants are there currently? (then please answer 17f)

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17f. Please select the features included in the eligibility requirements for Brokers. (Choose all that apply.)

Financial Thresholds (please answer 17g)

Regulatory Oversight (please answer 17g)

Market Experience (please answer 17g)

Other (please answer 17h)

17g. Where can a description of the specific eligibility requirements for Broker participants be found?

Part II Rules Relating to Authorised Depository Agents, Rule 2.02 of the Rules of Bursa Malaysia Depository Sdn Bhd.

17n. Please select the features included in the eligibility requirements for Foreign Institution participants. (Choose all that apply.)

Financial Thresholds (please answer 17o)

Regulatory Oversight (please answer 17o)

Market Experience (please answer 17o)

Other (please answer 17p)

17q. If you have selected "Other entities" above, please explain:

The National Trust Fund, Insurance Companies, Institutional Investors, Government related bodies.

17r. Indicate how many "Other entities" are currently participants?

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17s. Please select the features included in the eligibility requirements for the participants referred to above as "Other entities". (Choose all that apply.)

Financial Thresholds (please answer 17t)

Regulatory Oversight (please answer 17t)

Market Experience (please answer 17t)

Other (please answer 17u)

17t. Where can a description of the specific eligibility requirements for participants described above as "Other entities" be

found?

Part III Rules Relating to Authorised Direct Members, Rule 14.02 of the Rules of Bursa Malaysia Depository Sdn Bhd.

18. Are participants required to contribute capital to the depository that would result in ownership of the depository?

- Yes (please answer 18a)
- No
- Not applicable
- Other (please answer 18b)

19. Are prospective participants subject to an initial review and approval process regarding compliance with eligibility requirements?

- Yes
- No
- Not applicable
- Other (please answer 19a)

Conditions of Participation

20. What governs the relationship between the depository and the participants? (Choose all that apply.)

- Relevant law and regulation
- Standard participation contract
- Established terms and conditions of participation
- Bye-laws of the depository
- Rules of the depository
- Other (please answer 20a)
- Not applicable

Response Necessary/Eligibility Question

21. Rule 17f-7 requires that an Eligible Securities Depository “holds assets for the custodian that participates in the system on behalf of the Fund under safekeeping conditions no less favorable than the conditions that apply to other participants.”

Please confirm that assets of foreign investors held by custodians as participants in the depository are held under safekeeping conditions no less favorable than the conditions that apply to other participants.

- Yes (please answer 21b)
- No (please answer 21a)
- Not applicable (please answer 21a)
- Other (please answer 21a)

21b. Please confirm the basis for the arrangements in place to ensure that the assets you hold for custodians receive the same level of safekeeping protection as the assets held for other categories of participants. (Choose all that apply.)

- Relevant Law and Regulation (please answer 21d)
- Standard participation contract (please answer 21d)
- Established terms and conditions of participation (please answer 21d)
- By-laws of the depository (please answer 21d)
- Rules of the depository (please answer 21d)
- Other (please answer 21c)

21d. For each item in Question 21b that you checked, please briefly supply references or citations to the law(s), regulation(s), or depository rule(s), participation condition(s), or participant contract provision(s), as applicable.

As per Securities Industry (Central Depositories) Act 2016 (SICDA) & Bursa Malaysia Depository rules

22. How does the depository notify participants of material changes to the conditions of participation? (Choose all that apply.)

- By e-mail
- By telephone
- By public announcement
- By press release
- Other (please answer 22a)
- Not applicable

22a. Please explain:

The circulars are electronically circulated to the participants and are available on the website.

Governance of Participants

23. Who enforces compliance with the depository's conditions of participation? (Choose all that apply.)

- The depository
- The exchange
- The depository's regulator
- Other (please answer 23a)
- Not applicable

23a. Please explain:

24. What enforcement actions are available to the enforcement authority? (Choose all that apply.)

- Fines
- Restrictions on participation
- Suspension of participation
- Termination of participation
- Other (please answer 24a)
- Not applicable

24a. Please explain:

By Bursa Depository - Issue caution/reprimand letters, limit/disallow access, withdrawal of authority, imposing condition/directive, imposing training, suspension of securities accounts, prohibition or any other appropriate action subject to consultation with the Securities Commission.

25. Has there been any such enforcement actions in the last three years?

- Yes (please answer 25a)
- No
- Not applicable
- Other (please answer 25b)

25a. If yes, please explain, including information relative to any suspensions of depository participants:

In the last three years (i.e. 2018 –2020 as at September), caution/private reprimand had been imposed on depository participants by Bursa Depository for breach of the Rules and procedures of the Bursa Depository. Bursa Depository has not terminated/suspended any participants for breaches in 2018 – 2020 (as at September).

DEPOSITORY FUNCTIONALITY AND SERVICES; USE OF AGENTS

Certain functionalities and services reduce risk to an investor if provided in an efficient manner. The purpose of this section is to identify those functionalities that may potentially be offered by depositories and clearing systems around the world, and ascertain whether they are offered by your institution.

26. For which of the following security types do you serve as a depository or clearing system? (Choose all that apply.)

- Government securities
- Equities
- Corporate bonds
- Corporate money market instruments
- Others (please answer 26a)
- Not applicable

26a. Please name the other security types:

Non-equities securities such as Company Warrants, Sukuk Bond, Loan Stocks, Bonds, Provisional Allotment Letters (PALs), Exchange Traded Fund (ETF), Real Estate Investment Trust (REITS), Structured Warrants i.e. Call Warrant and Callable Bull Bear Certificate (CBBC).

27. Is the use of the depository in your market compulsory by law or compulsory by market practice for the settlement or safekeeping of all instrument types in your market (e.g. equities, government securities, corporate bonds, money market instruments, warrants, derivatives etc). (Choose all that apply.)

- Yes by law for settlement of all instrument types (please answer 27a)
- Yes by law for safekeeping of all instrument types (please answer 27a)
- Yes by market practice for settlement of all instrument types (please answer 27b)
- Yes by market practice for safekeeping of all instrument types (please answer 27b)
- Yes by law for settlement, but not for all instrument types (please answer 27a)
- Yes by law for safekeeping, but not for all instrument types (please answer 27a)
- Yes by market practice for settlement, but not for all instrument types (please answer 27b)
- Yes by market practice for safekeeping, but not for all instrument types (please answer 27b)
- Neither/other (please answer 27c)

27a. Please list the instrument types for which it is not compulsory by law to:

(i) settle in your depository

Money market instruments and derivatives

(ii) safekeep in your depository:

Money market instruments and derivatives

28. Settlement and Safekeeping Percentages

28a. Please list by instrument type the percentage of the total market in your jurisdiction (either volume or value) settled within your institution, exclusive of your links with third parties.

100%

28b. Please list by instrument type the percentage of the total market in your jurisdiction (either volume or value) held in

safekeeping within your institution.

100%

29. Are there any activities performed by a third party on behalf of the depository for the depository participants (e.g., vaulting of physical securities, registration, entitlement processing, etc.)?

- Yes (please answer 29a)
- No
- Not applicable
- Other (please answer 29i)

29a. If third parties are employed, please indicate which services they supply (then please answer 29b):

1. Dividend payment, 2. Printing and sending of hardcopy CDS statements and notifications, 3. Sending softcopy CDS statements and notifications.

29b. If third parties are employed, does the depository assume liability for losses incurred by participants as a result of the actions/inactions of the third parties?

- Yes (please answer 29c)
- No

30. Has any participant suffered any losses in the past three years due to the depository's performance?

- Yes (please answer 30a)
- No
- Not applicable
- Other (please answer 30m)

30c. Corporate Action. Please specify total loss in USD:

30e. Settlement Process - Securities. Please specify total loss in USD:

30g. Settlement Process - Cash. Please specify total loss in USD:

30i. System Outage. Please specify total loss in USD:

30k. For Other, please specify number of instances:

30l. For Other, please specify total loss in USD:

30m. If other, please explain:

Other Services

31. Who accepts cash deposits (or makes payment credit accommodations) for depository transactions? (Choose all that apply.)

- Depository
- Central Bank
- Banks appointed by depository (please answer 31a)
- Neither/others (e.g. credit lines used please answer 31b)
- Not applicable

32. Who processes cash clearing (or draws on credit lines, if applicable) for depository transactions? (Choose all that apply.)

- Depository
- Central Bank
- Banks appointed by depository (please answer 32a)
- Neither/others (please answer 32b)
- Not applicable

32b. If others, please explain:

Cash clearing arising from trade settlement will be performed by the clearing house , Bursa Malaysia Securities Clearing Sdn Bhd.

Bursa Depository will only effect book entry movement of securities based on trading instructions received from Bursa Malaysia Securities Clearing Sdn Bhd.

33. Who controls the movement of cash for cash deposits (or draws on credit lines, if applicable)? (Choose all that apply.)

- Depository
- Central Bank
- Banks appointed by depository (please answer 33a)
- Neither/others (please answer 33b)
- Not applicable

34. Who controls the movement of cash for cash clearing (or for draws on credit lines, if applicable)? (Choose all that apply.)

- Depository
- Central Bank
- Banks appointed by depository. (please answer 34a)
- Neither/others (please answer 34b)
- Not applicable

34b. If others, please explain:

The clearing house, Bursa Malaysia Securities Clearing Sdn Bhd.

35. Please indicate services you provide. (Choose all that apply.)

- Information in advance on corporate (annual or special) meetings in order that owners can vote.
- Tax assistance where foreign holders may be entitled to tax relief at source or through a claim.
- In order to avoid fails, an automatic securities lending facility - if requested - is provided for. (please answer 35a)
- Collateral handling in support of activities including securities lending, overdraft coverage, cash management, repurchase agreements, etc. Please provide details. (please answer 35c)
- Same day turnaround settlements.
- Information on distribution of new issues (IPO, Privatization).
- Other (please answer 35d)
- Not applicable

35d. If other services, please explain:

1) Deposit of prescribed securities 2) Transfer of securities within depositors' accounts 3) Depositors' account management 4) Safekeeping of physical securities 5) Processing of certain corporate exercise i.e. Share Splits, Bonus Issue and Share Consolidation, 6) Provide shareholding information to Share Registrar. 7) Dividend payment 8. Electronic Rights (eRights) 9. eStatement

36. What procedures are in place for the processing of corporate action entitlements? (Choose all that apply.)

- Credited to the securities account on the day indicated below regardless of whether actually collected by the depository on the scheduled date. (please answer 36a)
- Credited to the securities account upon actual receipt by the depository.
- Corporate action entitlements are handled by an entity separate from the depository. (please answer 36c)
- Not applicable
- Other (please answer 36d)

36c. Name of entity:

The share registrars representing the respective Issuers.

37. What procedures are in place for the processing of interest and dividends?(Choose all that apply.)

- Credited to the cash account on the day indicated below regardless of whether actually collected by the depository on the scheduled date. (please answer 37a)
- Credited to the cash account upon actual receipt by the depository.
- Income and dividend collection is handled by an entity separate from the depository. (please answer 37c)
- Not applicable
- Other (please answer 37d)

37c. Name of entity: The issuer has an option to appoint share registrars or Bursa Depository to perform its processing of interest or dividend payments.

37d. If other please explain:

Credited to the cash account on the day indicated below upon actual receipt by depository on the scheduled date.

Linkages With Other Central Securities Depositories (CSD) or International Central Securities Depositories (ICSD)

38. Please list all depositories or settlement systems to which you have an electronic link.

None.

39. Are procedures and controls (firewalls) in place to avoid systemic collapse or contamination if one of the linked entities should experience business interruptions for whatever reason?

- Yes (please answer 39a)
- No (please answer 39a)
- Other (please answer 39a)
- Not applicable

40. Has a business interruption recovery plan been developed in the event the linkages should become inoperable for any reason?

- Yes No (please answer 40a)
 Other (please answer 40a) Not applicable

ACCOUNT STRUCTURES AND RECORDKEEPING

The purpose of this section is to identify the nature of accounts; the naming convention is employed, the level of segregation achieved, accessibility in the event of bankruptcy and the frequency of reporting generated from them.

41. Are participants permitted to maintain more than one account at the depository?

- Yes (please answer 41a)
 No
 Not applicable
 Other (please answer 41d)

41a. If yes, please indicate number: (Choose one.)

- An unlimited number of accounts.
 More than one account (please answer 41b and indicate how many)
 Other (e.g. subaccounts) (please answer 41c)

42. Are participants required/permitted to segregate assets held for their own benefit from those they hold for their clients?

- Yes (please answer 42a)
 No
 Not applicable
 Other (please answer 42d)

42a. If yes, is segregation required or simply permitted?

- Required (please answer 42b)
 Permitted (please answer 42b)
 Other (please answer 42e)

42b. How does segregation occur? (Choose all that apply.)

- By separately designated participant accounts.
 By sub-accounts within a single participant account.
 By separately designated beneficial owner accounts.
 Other - e.g. share registration (please answer 42c)

43. Does the depository permit its participants to open accounts in the participant's own nominee name(s)?

- Yes (please answer 43a)
 No
 Other (please answer 43b)
 Not applicable

43a. If yes, do laws exist, which define as well as protect the rights of beneficial owners with respect to securities registered in nominee name?

- Yes
 No

44. In the event a participant's single or main account is blocked for any reason (e.g., insolvency, penalties, violations, liens), would securities held in any account or accounts on behalf of the participant's clients be accessible:

44a. By the participant's clients?

- Yes (please answer 44b)
- No
- Not applicable
- Other (please answer 44c)

44b. If yes, please describe briefly how clients of participants would access their securities and whether there would be any delay in their ability to do so:

This will be facilitated by Bursa Depository whereby clients will be allowed to access their securities and to move these securities to their accounts at other participant. There will not be any delay in their ability to access and moving out their securities if required by the clients.

44d. By the intervening authorities controlling insolvency or other proceedings?

- Yes (please answer 44e)
- No
- Not applicable
- Other (please answer 44f)

44g. By the participant's creditors?

- Yes (please answer 44h)
- No
- Not applicable
- Other (please answer 44i)

44j. By the depository's creditors?

- Yes (please answer 44k)
- No
- Not applicable
- Other (please answer 44l)

45. In what form does the depository maintain records identifying the assets of each participant? (Choose all that apply. Please refer to "Help" for clarification.)

- Computer file (please answer 45b)
- Microfiche (please answer 45b)
- Hard copy (please answer 45b)
- Computer tape (please answer 45b)
- Other (please answer 45a)

45b. In which format is the source data maintained?

SQL database format.

Response Necessary/Eligibility Question

46. Rule 17f-7 requires that an Eligible Securities Depository “provides periodic reports to its participants with respect to its safekeeping of assets, including notices of transfers to or from any participant's account.”

Does the depository make available periodic safekeeping reports to participants, including notices of transfers to or from the participant's account?

- Yes (please answer 46b)

- No (please answer 46a and then proceed to 48)
- Other (please answer 46a)

46b. If yes, please indicate the scheduled frequency: (Choose one.)

- Daily
- Weekly
- Monthly
- Quarterly
- Annually
- Upon request
- Other (please answer 46c)

47. What is your document and record retention policy for documents and records described above in this section? (Choose one.)

- 6 months or less
- 1 year
- 3 years
- 5 years
- 7 years
- Other (please answer 47a)

SETTLEMENTS

The purpose of this section is to identify the model of settlement employed, the relationship between cash and securities, and the basis on which participants meet their obligations.

48. The Committee on Payment and Settlement Systems of the Bank for International Settlements (BIS) has identified three common structural approaches or models for linking delivery and payment in a securities settlement system. Please indicate which model your procedures most closely resemble (Please refer to details on the models within the "Help" section located below this question): (Choose all that apply.)

- Model 1 - Gross, Simultaneous Settlements of Securities and Funds Transfers. (please answer 48a)
- Model 2 - Gross Settlements of Securities Transfers Followed by Net Settlement of Funds Transfers. (please answer 48a)
- Model 3 - Simultaneous Net Settlement of Securities and Funds Transfers. (please answer 48a)
- Not applicable
- Other (please answer 48b)

48a. Please briefly describe your settlement process, including how your settlement procedures may vary from the model chosen above (and as described below in the Help section)?

Delivery and settlement of securities is performed through book entry share settlement at client level based on records maintained by the Depository.

Financial settlement of securities is on a net basis in which the monetary obligations of the participants are pooled and off-set resulting in one final position for each participant on the settlement date. The financial settlement between the Clearing House and its Clearing Participants are conducted through the account with Central Bank or Commercial Banks appointed by the Clearing House.

Question 48 Help:

Model 1 - Gross, Simultaneous Settlements of Securities and Funds Transfers. These systems settle transfer instructions for both securities and funds simultaneously on a trade-by-trade (gross) basis, with final (irrevocable and unconditional) transfer of securities from the seller to the buyer (delivery) occurring at the same time as final transfer of funds from the buyer to the seller (payment). The securities settlement system maintains securities accounts and funds accounts for participants. Transfer of securities and cash are made by bookentry.

Model 2 - Gross Settlements of Securities Transfers Followed by Net Settlement of Funds Transfers. These systems settle securities transfer instructions on a trade-for-trade (gross) basis, with final transfer of securities from the seller to the buyer (delivery) occurring throughout the processing cycle, but settle funds transfer instruction on a net basis, with final transfer of funds from the buyer to the seller (payment) occurring at the end of the processing cycle.

The securities settlement system maintains securities accounts for participants, but funds accounts are usually held by another entity (often a commercial bank or the central bank). Securities are transferred by book-entry, such transfer being final at the instant the entries are made on the securities settlement system's books. The corresponding funds transfers are irrevocable, but not final. During the processing cycle,

the system calculates running balances of funds debits and credits, the balance being settled at the end of the processing cycle when the net debit and net credit positions are posted on the books of the commercial bank or central bank that maintains the funds accounts. Settlement of funds accounts may occur once a day or several times a day.

***Model 3 - Simultaneous Net Settlement of Securities and Funds Transfers.** These systems settle transfer instructions for both securities and funds on a net basis, with final transfer of both occurring at the end of the processing cycle. Settlement may occur once a day or several times a day. The securities settlement system maintains securities accounts for participants. Funds accounts may be maintained by another entity, either a commercial bank or the central bank.*

During a processing cycle, running balances of debits and credits to funds and securities accounts are calculated. All funds and securities transfers are provisional until the end of the processing cycle, at which time book-entry transfer of securities take place. If and only if all participants have sufficient balances of funds and securities, final transfers of the net securities balances and net funds balances are executed.

49. Are the cash and security movements simultaneous?

- Yes
- No (please answer 49a)
- Not applicable
- Other (please answer 49c)

OWNERSHIP OF SECURITIES

The purpose of this section is to determine how ownership of securities is represented, the ways the depository maintains ownership or control of securities held in the depository, and the extent to which ownership of assets held by the depository is separated from the proprietary assets of the depository.

50. How are depository eligible securities held by the depository?

- Securities in the depository are held in dematerialized form.
- Securities in the depository are held in certificated form.
- Other (please answer 50a)

51. If depository eligible securities are certificated, can depository eligible securities be held outside of the depository?

- All eligible securities must be held in the depository. (please answer 51b)
- Securities may move freely into and out of the depository. (please answer 51h)
- Once entered into the depository, eligible securities must remain in the depository. (please answer 51b)
- Certain designated securities may be held outside the depository. (please answer 51a)
- Not applicable
- Other (please answer 51k)

51b. If depository eligible securities are required to be centrally immobilized at the depository, where and with whom are the certificates safekept? (then please answer 51c)

The certificates are kept in Bursa Depository's vault.
As 51f is not displayed, the answer provided: The share certificates are registered in the name of Bursa Malaysia Depository Nominees Sdn Bhd (a bare trustee).

51c. Are these certificates:

- Bearer
- Registered (please answer 51d)
- Other (please answer 51g)

51d. If registered, how are the depository eligible securities registered?

- In the name of the depository.
- In the name of the depositing participant or its nominee.
- In the name of a separate nominee of the depository. (please answer 51f)
- Other (please answer 51e)

52. If securities are dematerialized:

May dematerialized security positions be re-certificated and held outside the depository?

- Yes (please answer 52a)
- No (please answer 52a)
- Not applicable
- Other (please answer 52j)

52d. If the securities held by the depository are recorded by book entry at the registrar, are the securities registered only to the

depository, with the depository providing the function of recording ownership on a centralized basis for the market? (Choose all that apply.)

- Yes (please answer 52e)
- No (please answer 52g)
- Other (please answer 52l)

52e. If yes, how are securities held at the registrar for the account of the depository? (Choose one.)

- In the name of the depository
- In the name of a separate nominee of the depository
- Other (please answer 52f)

52i. If the securities held with the depository are recorded by book-entry at the registrar, what are the control features at the registrar for transfer of registrar positions to and from the depository (e.g., authentication procedures, reconciliation, confirmation of position at registrar)? Please describe:

Not Applicable

Response Necessary/Eligibility Question

53. Rule 17f-7 requires that an Eligible Securities Depository “maintains records that identify the assets of each participant and segregate the system's own assets from the assets of participants.”

Does the depository maintain records that identify the assets of each participant and segregate the system's own assets from the assets of participants?

- Yes
- No
- Not applicable (please answer 53a)
- Other (please answer 53a)

54. Does the law protect participant assets from claims and liabilities of the depository?

- Yes
- No
- Not applicable
- Other (please answer 54a)

55. Can the depository assess a lien on participant accounts? (A lien would entitle the depository to take and hold or sell the securities of the participant in payment of a debt.)

- Yes (please answer 55a)
- No
- Not applicable
- Other (please answer 55o)

55c. Please indicate the limits of this lien as indicated below: (Choose one.)

- The lien is limited to securities in the participant’s proprietary account.
- The lien is limited to securities in the course of purchase and sale transactions, but does not extend to settled positions.
- The lien may extend to settled client positions. (please answer 55d)
- Other (please answer 55d)

55d. Please explain:

The lien is imposed not for trading purpose but mainly for the purpose of share withdrawal from CDS.

55e. If a lien is placed on a participant's account which has been designated for its clients, will the depository select certain securities to be subject to the lien?

- Yes (please answer 55f)
- No (please answer 55h)
- Other (please answer 55n)

55h. If no, please indicate whether the entire account will be subject to the lien.

- Yes
- No
- Other (please answer 55i)

55i. If other, please describe:

55j. For accounts designated as client accounts, do procedures exist to restrict the placement of liens only to obligations arising from safe custody and administration of those accounts?

- Yes (please answer 55k)
- No
- Other (please answer 55m)

55l. Please explain:

56. Transfer of Legal Ownership

Does the depository have legal authority to transfer title to securities?

- Yes (please answer 56a)
- No
- Not applicable
- Other (please answer 56e)

56a. When does title or entitlement to depository securities pass between participants? (Choose one.)

- At the end of the business day on which the transfer occurs. (please answer 56c)
- When corresponding money or other consideration is transferred. (please answer 56c)
- When the transaction is processed on an intra-day basis. (please answer 56c)
- Other (please answer 56b)

56b. Please describe:

When securities are credited into the CDS account.

56e. If other, please explain:

When there is movement of securities between participants, there will be debit and credit book-entries to the participants in order to complete the movement of securities.

HANDLING OF SECURITIES OUTSIDE THE DEPOSITORY ENVIRONMENT

The purpose of this section is to consider the process (and any risk inherent within such a process) that involves the safekeeping of client assets while they are being removed from a depository and being lodged into a depository.

57. How are eligible securities lodged (that is, placed) in the depository system? (Choose all that apply.)

- A registered certificate in the name of the depository is delivered to the depository.
- A participant delivers the security with a valid transfer deed or stock power or other transfer document to the depository which then effects registration.
- A registrar re-registers the security in the name of the depository.
- Other (please answer 57a)
- Not applicable

58. When are securities lodged into the depository reflected in a participant's depository account? (Choose all that apply.)

- Securities are reflected in the participant depository account immediately upon delivery to the depository.
- Securities are re-registered prior to being reflected in the participant's depository account.
- Other (please answer 58a)
- Not applicable

59. How long does it usually take to lodge securities with the depository? (Choose one.)

- 1 to 2 days
- 3 days to 1 week
- 2 to 4 weeks
- More than 4 weeks (please answer 59a)
- Not applicable
- Other (please answer 59b)

59b. If other, please explain:

within the same day

60. During the process of lodging securities into the depository, can the securities: Be traded?

- Yes
- No (please answer 60c)
- Not applicable
- Other (please answer 60c)

60a. During the process of lodging securities into the depository, can the securities: Be settled?

- Yes
- No (please answer 60d)
- Not applicable
- Other (please answer 60d)

60b. During the process of lodging securities into the depository, can the securities: Have ownership transferred?

- Yes

- No (please answer 60e)
- Not applicable
- Other (please answer 60e)

61. Are securities immediately available for delivery upon transfer to the depository?

- Yes
- No (please answer 61a)
- Not applicable
- Other (please answer 61d)

62. Please describe briefly the arrangements/procedures/facilities you maintain to ensure that eligible securities held at the depository are handled at least as efficiently as compared to securities held outside the depository, particularly in relation to income, corporate actions and proxy services.

The existing law governing Depository in Malaysia recognises the account holder where the securities are held as the entitled shareholders in relation to any income distribution, corporate action and proxy services.

63. What transfer process steps are involved when eligible securities are withdrawn from the depository for safekeeping? (Choose one.)

- Securities are re-registered into the name of the beneficial owner or a nominee.
- Securities are re-certificated and re-registered into the name of the beneficial owner or a nominee.
- Securities are re-certificated and delivered as bearer instruments.
- Securities are transferred as is any physical delivery in the market.
- Other (please answer 63a)
- Not applicable.

63a. Please specify:

No withdrawal of securities from the Central Depository is allowed except in the following circumstances a) to facilitate share buy back; b) to facilitate conversion of debt securities; c) to facilitate company restructuring process; d) to facilitate rectification of error; e) where a body corporate is removed from the official list of the Exchange; f) in any other circumstances determined by the Central Depository from time to time, after consultation with the Securities Commission.

64. How long does it usually take to remove securities from the depository? (Choose one.)

- 1 to 2 days
- 3 days to 1 week
- 2 to 4 weeks
- More than 4 weeks (please answer 64a)
- Not applicable
- Other (please answer 64b)

64b. If other, please explain:

with the same day or maximum of 1 day

65. While the securities are being removed from the depository, can they:

65a. Be traded? (Choose one)

- No (please answer 65b)
- Not applicable
- Yes
- Other (please answer 65b)

65b. Please explain:

Securities held outside of the depository system cannot be traded or settled. Securities traded at Bursa Malaysia are in scripless environment and must be deposited into a CDS account with the depository.

65c. Be settled?

- No (please answer 65d)
- Not applicable
- Yes
- Other (please answer 65d)

65d. Please explain:

Securities held outside of the depository system cannot be traded or settled. Securities traded at Bursa Malaysia are in scripless environment and must be deposited into a CDS account with the depository.

65e. Have ownership transferred?

- No (please answer 65f)
- Not applicable
- Yes
- Other (please answer 65f)

65f. Please explain:

With regard to body corporate removed from the official list of the Exchange, the ownership of the shares can be transferred.

STANDARD OF CARE

The purpose of this section is to understand the responsibility and liability that the depository has in providing services to its participants/members in the settlement and clearing of securities and/or cash, and to understand what type of protections exist for participants in the event of a participant failure/default.

Depository Liability

66. Does the depository accept liability (independent of any insurance coverage) for the following:

66a. Reconciliation errors with the registrar and/or the issuer that result in direct damages or losses to participants?

- No
- Not applicable
- Yes (please answer 66b)
- Other (please answer 66d)

66e. Theft of securities (either physical certificate or electronically from accounts at the depository) from the depository that result in direct damages or losses to participants?

- No

- Yes (please answer 66f)
- Not applicable
- Other (please answer 66h)

66f. If yes, please check all of the following that apply:

- Financial limits are imposed on the amount of liability assumed by the depository
- The depository assumes liability for direct losses
- The depository assumes liability for indirect or consequential losses
- Other (please answer 66g)

66g. If other, please explain:

Please refer to the response in Question 68(a).

In addition, the Depository shall not be liable for any loss or damage that may be suffered, incurred or sustained by a depositor, Authorised Depository Agent or Authorised Direct Member as a result of or in connection with the Depository's failure to comply or delay in complying with any of its duties or obligations arising as a direct or indirect result of anything beyond its reasonable control. (Rule 38.06 of the Rules of Bursa Malaysia Depository)"

66i. Failure of the depository's systems that result in direct damages or losses to participants because they cannot use either securities or funds?

- No
- Yes (please answer 66j)
- Not applicable
- Other (please answer 66l)

66j. If yes, please check all of the following that apply:

- Financial limits are imposed on the amount of liability assumed by the depository
- The depository assumes liability for direct losses
- The depository assumes liability for indirect or consequential losses
- Other (please answer 66k)

66k. If other, please explain:

Please refer to the response in Q66(g)

66m. Any direct damages or losses to participants caused by the depository due to its errors, omissions or fraud?

- No
- Yes (please answer 66n)
- Not applicable
- Other (please answer 66p)

66n. If yes, please check all of the following that apply:

- Financial limits are imposed on the amount of liability assumed by the depository
- The depository assumes liability for direct losses
- The depository assumes liability for indirect or consequential losses
- Other (please answer 66o)

66o. If other, please explain:

Please refer to the response in Q66(g)

66q. Any direct damages or losses to participants caused by the depository in its capacity as a central counterparty?

- No
- Not applicable
- Yes (please answer 66r)
- Other (please answer 66t)

66u. Does the depository guaranty settlement?

- No
- Yes (please answer 66v)
- Not applicable
- Other (please answer 66w)

66x. Any direct damages or losses to participants caused by the depository as a result of force majeure events, acts of God, or political events, etc.?

- No
- Yes (please answer 66y)
- Not applicable
- Other (please answer 66-1)

66-2. In all cases where the depository assumes responsibility for direct or indirect or consequential losses, is the depository's liability limited by a standard of care determination?

- No
- Yes (please answer 66*)
- Not applicable
- Other (please answer 66!)

66*. Please define the standard of care applied:

Please refer to the response in Q66(g)

67. Do the depository's written contracts, rules, or established practices and procedures provide protection against risk of loss of participant assets by the depository in the form of?

67a. Indemnification

- Yes (please answer 67b)
- No
- Other (please answer 67b)
- Not applicable

67b. Please explain (then please answer 67c):

Establishment and maintenance of compensation funds, for the purpose of settling claims by depositors against the Depository, its nominee companies and Authorised Depository Agent (ADA).

67c. Please provide details of the relevant sections of the contracts, rules or practices where this information is found.

Rule 34.01 of the Rules of Bursa Malaysia Depository provides for the compensation fund maintained by Bursa Depository.

67d. Insurance

- Yes (please answer 67e)
- No
- Other (please answer 67e)
- Not applicable

67e. Please explain (then please answer 67f):

Bursa Depository maintains insurance to cover its direct financial losses and legal liability for claims made by a 3rd party. As for protection of participant assets, the Authorised Depository Agent is required to maintain insurance for loss or damage arising from the circumstances set out in Article 8.1 of the Authorised Depository Agent Agreement which relate to the ADA's acts or omissions.

67f. Please provide details of the relevant sections of the contracts, rules or practices where this information is found.

Please refer to our response in Q 67 (e)

67g. Acknowledgement of liability for losses caused by depository's own actions.

- Yes (please answer 67h)
- No
- Other (please answer 67h)
- Not applicable

67h. Please explain (then please answer 67i):

Please refer to our response in Q 66 (g).

Nevertheless, the Depository maintains a compensation scheme which covers loss or damage incurred by depositors arising from certain situations as prescribed in the Rules of Bursa Malaysia Depository (Rule 34.01)

67i. Please provide details of the relevant sections of the contracts, rules or practices where this information is found.

Rule 38.06 of the Rules of Bursa Malaysia Depository provides for the liability of Bursa Depository. Rule 34.01 of the Rules of Bursa Malaysia Depository sets out the provisions on the compensation scheme maintained by Bursa Depository.

67j. Other

- Yes (please answer 67k)
- No

68. Is the depository immune from legal action in its own jurisdiction?

- Yes
- No
- Other (please answer 68a)

68a. If other, please explain:

Depository is immune from civil liability in respect of anything done, any statement made or omitted to be done or made, in connection with the discharge on performance of any duties under the SICDA where such act / statement on omissions was done in good faith. (Section 62 of the Securities Industry (Central Depositories) Act 1991).

Security Control

69. How do participants receive information (view actual settlement of trades, movement of securities on their accounts, etc.) and see the status of their accounts? (Choose all that apply.)

- By direct electronic link
- By receipt of physical account holding statements
- Other (please answer 69a)
- Not applicable

69a. Please explain:

Electronic statement & notices

Entity Name

Malaysia Bursa Malaysia Depository Sdn Bhd

70. Do participants have access to affect their holdings, including confirming and affirming trades, movement of securities on their accounts, etc.?

- Yes (please answer 70a)
- No
- Other (please answer 70d)
- Not applicable

70a. How is access given to participants? (Choose all that apply.)

- By direct electronic link (please answer 70b)
- Other (please answer 70c)

70b. Please select type of electronic link:

- Dial-up modem
- Secured, leased, dedicated telephone line
- Internet
- Fax

71. Regarding data security:

71a. Are passwords used by participants to access their accounts?

- Yes
- No
- Not applicable
- Other (please answer 71b)

71c. Does each user have a unique user ID?

- Yes
- No
- Not applicable
- Other (please answer 71d)

71e. Are passwords regularly changed?

- Yes (please answer 71f)
- No
- Not applicable
- Other (please answer 71g)

71f. How often?

System forced user to change their password every 30 days

71h. Is there a user lock-out after a pre-set number of unsuccessful User ID attempts?

- Yes (please answer 71i)
- No
- Not applicable

Other (please answer 71j)

71i. How many? After 3 failed log-on attempts.

72. Does the depository communicate with other market entities such as stock exchanges, payment systems, clearing houses, etc., by secured linkages?

Yes (please answer 72a)

No (please proceed to 74)

Not applicable (please proceed to 74)

Other (please answer 72a)

72a. Please explain:

The depository communicates with the Exchange through host-to-host secured electronic linkage. Trade data is received from the Exchange thru clearing house via host-to-host file transfer.

73. How does the depository communicate with other market entities?

73a. Stock Exchanges (Choose all that apply.)

Dial-up modem

Secured, leased, dedicated telephone line

Internet

Fax

Paper/other

Not applicable

73b. Payment Systems (Choose all that apply.)

Dial-up modem

Secured, leased, dedicated telephone line

Internet

Fax

Paper/other

Not applicable

73c. Clearing Houses (Choose all that apply.)

Dial-up modem

Secured, leased, dedicated telephone line

Internet

Fax

Paper/other

Not applicable

73d. Registrars (Choose all that apply.)

Dial-up modem

Secured, leased, dedicated telephone line

Internet

Fax

Paper/other

Not applicable

74. How is access to the physical building controlled? (Choose all that apply.)

- By guards
- By electronic keys/personal ID card
- By alarm system
- Other (please answer 74a)

75. What are the vault security procedures for the safekeeping of physical paper? (Choose all that apply.)

- Not applicable no vault is maintained
- Electronic keys/combinations
- Dual access control
- Visitor logs
- Vault counts (please answer 75a)
- Intrusion alarms
- Fire alarms
- Guards
- Other (please answer 75b)

75a. Please indicate frequency of vault counts: It is required by law to conduct quarterly stock counts.

Participant Default Protections Resulting from a Participant Failure

76. If a participant defaults, how is the loss covered? (Choose all that apply?)

- Depository insurance covers the loss (please answer 76a)
- The depository guaranty fund covers the loss
- Loss is shared among participants (please answer 76b)
- Other (please answer 76d)
- Not applicable

77. During the past three years, has there been a situation where a participant defaulted which resulted in a significant loss?

- Yes (please answer 77a)
- No
- Not applicable
- Other (please answer 77a)

78. Does the depository have a guaranty fund independent of stock exchange or other market guarantees?

- Yes (please answer 78a)
- No (please proceed to 79)
- Not applicable (please proceed to 79)
- Other (please answer 78l)

78d. How is the fund financed? (Choose one.)

- Contributions from owner (please answer 78e)
- Contributions from participants (please answer 78f)
- Funding from retained earnings
- Other (please answer 78g)

78h. Who is covered by the fund? (Choose all that apply.)

- Direct depository participants only
- The beneficial owner also
- Other (please answer 78i)

78j. When is the guaranty fund used? (Choose all that apply.)

- When a broker defaults
- When a direct participant defaults
- Other (please answer 78k)

78i. If other, please explain:

Bursa Depository maintains a Compensation Fund (not guaranty fund) comprising of RM50 million physical fund and an insurance policy with a limit of indemnity of RM25 million to settle claims by depositors who have suffered loss or damage in the circumstances set out under Rule 34.01 of the Rules of Bursa Malaysia Depository Sdn Bhd.

79. Does the depository have forms of oversight management for assessing and monitoring of the following? (Choose all that apply.)

- Participant eligibility requirements
- Participant volumes
- Participant financial strength
- Other loss or default protections the depository maintains (please answer 79a)
- Collateral requirements for participants (please answer 79b)
- Debit caps for participants (please answer 79c)
- Settlement controls that minimize or eliminate the risk of default by a participant (please answer 79d)
- Blocking of securities movement before receipt of payment
- Blocking payment until securities are moved
- Other forms of risk management used for assessing and monitoring participant exposures (please answer 79i)
- Not applicable

79b. Please explain the requirements:

Bursa Malaysia Securities Clearing (BMSC) imposes margin requirement on all TCPs and the requirement are computed based on their outstanding settlement with the clearing house. TCPs may collateralize their exposure with cash, standby letters of credit (SBLC) or FBM100 stocks. BMSC computes margin requirement on all TCPs, twice a day. Collateral are subject to haircut and limits.

80. Does the stock exchange have default protections that extend to the depository, such as the following? (Choose all that apply.)

- Margin requirements for stock exchange members
- Guaranty fund for stock exchange members
- Financial requirements for stock exchange membership
- Other (please answer 80a)
- No
- Not applicable

BUSINESS RECOVERY PLAN

This section is intended to identify key aspects of the depository's Business Recovery Plan (BRP), including testing requirements and past results, expected recovery time periods, and the independent review and validation (if any) of the BRP.

81. Do you have a formal business recovery plan?

- Yes (please answer 81a)

No

Other (please 81g)

81a. Does your Business Recovery Plan include: (Choose all that apply.)

Back-up of all computer files

Off-site data storage

Back-up files stored and locked

Off-site operations facility

Other (please answer 81h)

81b. Please identify both the frequency and the last date of testing for the following third party:

Depository participants/members

Once per annum. Last test date: 12 September 2020

81c. Please identify both the frequency and the last date of testing for the following third party:

Stock exchange

Once per annum for all Bursa Malaysia Berhad Group of companies inclusive of Bursa Securities, Clearing House and Depository.

Last test date: 12 September 2020

81d. Please identify both the frequency and the last date of testing for the following third party:

Central bank

Minimum 6 times testing yearly and the last test was on 23 & 24 October 2020

81e. Please identify both the frequency and the last date of testing for the following third party:

Local brokers

Once per annum. Last test date: 12 September 2020

81f. Please identify both the frequency and the last date of testing for the following third party:

Any other third party

Clearing Members: Once per annum. Last Test date: 12 September 2020. Information Vendor: Once per annum. Last Test date: 12 September 2020

81h. If other, please explain:

i) Back-up voice and data communication ii) Disaster Recovery Organisation iii) Business Recovery Procedures iv) Crisis Communication Procedures

82. How quickly can the main system be reactivated in the event of an outage? (Choose one.)

- 1 - 4 hours
- 4 - 8 hours
- 8 - 24 hours
- Longer than 24 hours
- Not applicable
- Other (please answer 82a)

82a. If other, please explain:

The system is designed on a high-availability infrastructure, thus once outage is detected, it will automatically failover to secondary server and this process shall not take more than 10 minutes.

83. If a back-up system exists, how quickly can the back-up system be activated in the event of the main system failing? (Choose one.)

- 1 - 4 hours
- 4 - 8 hours
- 8 - 24 hours
- Longer than 24 hours
- Not applicable
- Other (please answer 83a)

84. Will the depository publicly announce any system interruption?

- Yes (please answer 84a)
- No (please proceed to 85)
- Not applicable
- Other (please answer 84g)

84a. To whom will the depository disclose any system interruptions? (Choose all that apply.)

- To the depository regulators
- To all direct participants
- To direct and indirect participants
- To the public via the internet (please answer 84b)
- In the press (please answer 84c)
- Other (please answer 84d)

84b. If so, please list webpage address:

<http://www.bursamalaysia.com/market>

84c. If so, please list all publications:

Local newspapers.

84e. How will the depository disclose any system interruptions? (Choose all that apply.)

- By e-mail
- By telephone
- Public announcement
- Press release

Other (please answer 84f)

84f. Please explain:

We have dedicated website to communicate or update any information to all participants via eCircular.

85. In the past three years, has it been necessary to activate the recovery plan in a live situation?

- Yes (please answer 85a)
- No
- Not applicable
- Other (please answer 85e)

85a. If yes, how much time was needed to implement the recovery plan? (Choose one.)

- Less than 1 hour (please answer 85b)
- 1 - 2 hours (please answer 85b)
- 2 - 4 hours (please answer 85b)
- Longer than 4 hours (please answer 85b)

85b. How much time was needed to recover and restore business to normal operations? (Choose one.)

- 1 - 4 hours (please answer 85c)
- 4 - 8 hours (please answer 85c)
- 8 - 24 hours (please answer 85c)
- Longer than 24 hours (please answer 85c)

85c. What was the impact to the market? (Choose all that apply.)

- All securities settlements took place as scheduled on the same day with good value
- All cash settlements took place as scheduled on the same day with good value
- All securities settlements took place one business day late with good value
- All cash settlements took place one business day late with good value
- All securities settlements took place one business day late with value one day late
- All cash settlements took place one business day late with value one day late
- All securities settlements took place more than one business day late
- All cash settlements took place more than one business day late
- As a result of the system failure, all fines and penalties for late settlements were waived
- Even though there was a system failure, all fines and penalties for late settlements were still assessed
- Other (please answer 85d)

PERFORMANCE, INSURANCE, AND LOSS

This section is intended to identify the level of insurance maintained by the depository, and the extent to which coverage would extend to financial loss incurred by participants and their clients, including but not limited to losses resulting from operating performance, security breaches, and employee negligence or misconduct.

86. Has there been any material loss by the depository during the past three years?

- Yes (please answer 86a)
- No
- Other (please answer 86b)
- Not applicable

87. Has the depository been subject to any litigation involving a participant during the past three years?

- Yes (please answer 87a)
- No
- Other (please answer 87b)
- Not applicable

88. Has the depository realized revenues sufficient to cover expenses during the past three years? (Choose one.)

- Yes for all three years
- Yes for two of the last three years
- Yes for one of the last three years
- None of the last three years
- Not applicable
- Other (please answer 88a)

89. Does the depository maintain a reserve for operating losses?

- Yes (please answer 89a)
- No
- Not applicable
- Other (please answer 89b)

89a. Please describe and indicate reserve amount:

Total shareholders' funds for Bursa Depository as per the last audited accounts as at 31 December 2019 was RM53.8 million.

90. Has the regulatory body with oversight responsibility for the depository issued public notice that the depository is not in current compliance with any capital, solvency, insurance or similar financial strength requirements imposed by such regulatory body?

- Yes (please answer 90a)
- No
- Not applicable
- Other (please answer 90f)

90b. In the case of such a notice having been issued, has such notice been withdrawn, or, has the remedy of such noncompliance been publicly announced by the depository?

- Yes (please answer 90c)
- No (please answer 90d)
- Other (please answer 90e)

90d. If no, why not?

Not applicable

91. Does the depository have insurance to cover losses in the event of Default on settlement commitments by the depository or a participant?

- Yes (please answer 91a)
- No
- Not applicable

Other (please answer 91c)

91b. What is the amount of the deductible?

92. Does the depository have Fidelity insurance (that is, insurance to cover loss of securities or money resulting, for example, from acts such as forgery, theft, fraud and/or employee dishonesty)?

- Yes (please answer 92a)
 No
 Not applicable
 Other (please answer 92c)

92a. What is the amount of the coverage?

RM25million

92b. What is the amount of the deductible?

Deductible of RM250,000.00

93. Does the depository have insurance for Operational Errors?

- Yes (please answer 93a)
 No
 Not applicable
 Other (please answer 93c)

93a. What is the amount of the coverage?

As part of the crime and professional liability insurance policy with limit of liability of RM25 million.

93b. What is the amount of the deductible?

Deductible of RM250,000.00

94. Does the depository have Errors and Omissions insurance?

- Yes (please answer 94a)
 No
 Not applicable
 Other (please answer 94c)

94a. What is the amount of the coverage?

Same as 93a

94b. What is the amount of the deductible?

Same as 93b

95. Does the depository have insurance for the Premises?

- Yes (please answer 95a)
- No
- Not applicable
- Other (please answer 95c)

95a. What is the amount of the coverage?

Fire Insurance Policy for the Exchange Square and its Annexe with the amount of coverage at RM359.2 Million.

95b. What is the amount of the deductible?

Nil

96. Does the depository have any other insurance?

- Yes (please answer 96a)
- No
- Not applicable
- Other (please answer 96d)

96a. If so, what is it for?

At Bursa Malaysia Berhad Group Level:

1. Directors and Officers Liability Insurance
2. Financial Institution Professional Indemnity Insurance
3. Financial Institution Crime Insurance
4. Cyber Professional Indemnity Insurance
5. All Risks Insurance
6. Electronic Equipment Insurance
7. Public Liability Insurance
8. Money Insurance

96b. What is the amount of the coverage?

At Bursa Malaysia Berhad Group Level:

1. Directors and Officers Liability Insurance - RM55 Million
2. Financial Institution Professional Indemnity Insurance - RM25 Million
3. Financial Institution Crime Insurance - RM25 Million
4. Cyber Professional Indemnity Insurance - RM25 Million
5. All Risks Insurance - RM25.4 Million

6. Electronic Equipment Insurance - RM23.6 Million
7. Public Liability Insurance - RM5 Million
8. Money Insurance - RM15,000

96c. What is the amount of the deductible?

At Bursa Malaysia Berhad Group Level:

1. Directors and Officers Liability Insurance - RM50,000
2. Financial Institution Professional Indemnity Insurance - RM250,000
3. Financial Institution Crime Insurance - RM100,000
4. Cyber Professional Indemnity Insurance - RM50,000
5. All Risks Insurance - Nil
6. Electronic Equipment Insurance - Nil
7. Public Liability Insurance - Nil
8. Money Insurance - Nil

97. Who is the insurance carrier? If more than one insurance carrier, please list each carrier here and provide your responses to questions 97a and 97b in corresponding order.

Pacific Insurance Berhad
Lonpac Insurance Berhad

97a. Who is the insurance carrier's parent company, if applicable? (If inapplicable, simply type n/a.)

N/A

97b. What is the term of the policy?

One year.

97c. Who does the insurance cover? (Choose all that apply.)

- Depository
- Direct depository participants
- Final investors
- Other (please answer 97d)
- Not applicable

97d. If other, please identify:

Bursa Malaysia Berhad Group level.

98. If you feel that you would like to provide additional details on any of the given answers, feel free to provide any additional comments here (maximum of 5,000 characters) or prepare an additional document identifying the question(s) you are commenting on and upload the document under 98a:

More information on Depository :

1. https://www.bursamalaysia.com/trade/our_products_services/central_depository_system/overview
2. https://www.bursamalaysia.com/regulation/securities/rules_of_bursa_malaysia_depository

More information on Clearing and Settlement :

https://www.bursamalaysia.com/regulation/securities/rules_of_bursa_malaysia_securities_clearing

98a. Upload document here:

DIRECTORS PROFILE FOR BURSA MALAYSIA DEPOSITORY 2019.pdf

PUBLIC AVAILABILITY

99. The AGC encourages respondents/depositories to make their answers to this questionnaire publicly available. Will you be making your response publicly available? (For additional guidance, please review the help feature to this question.)

Yes (please answer 99a)

No

99a. If yes, how will you be making it publicly available: (Choose all that apply.)

Web site (please answer 99b)

By individual request with depository (please answer 99c)

Other (please answer 99i)

99b. Please provide web site address of publicly available questionnaire:

https://www.bursamalaysia.com/trade/our_products_services/central_depository_system/association_of_global_custodians

99d. How would they prefer to be contacted? (Choose all that apply.)

Telephone (please answer 99e)

Facsimile (please answer 99f)

By mail/air courier (please answer 99g)

By e-mail (please answer 99h)

99h. What is the preferred e-mail address for such requests:

email address: depositoryoperations@bursamalaysia.com

100. Association members from time to time receive requests from their direct investor-clients for an informational copy of a depository's completed questionnaire. Such requests typically lead to interactions between personnel at the depository in question and member personnel or client personnel, or both. Those interactions take time and impose costs on both members and depositories.

Do you approve of Association members delivering a copy of your completed questionnaire to the member's direct client in response to the client's request?

Yes

No

CYBER SECURITY

101. Does your organization have a documented cybersecurity policy in place? If so, please provide a copy or overview.

Yes

No

Comments:

No specific Cyber security policy, however it is part of the overall Bursa Malaysia Information Security Policy (BMISP) which sets out the information security policy and controls requirements of which specific section 18 describe CyberSecurity topic.

In addition, we also have the Bursa Malaysia Cyber Security Assessment Procedure for Vendors that is being used for annual vendor compliance.

102. Please confirm that your staff receive relevant training about this policy:

Yes

No

Comments:

All staffs will be required to attend the Cyber Security Thematic Programme (i.e, awareness training) under HR training programme.

103. Please provide an overview of your policy for continuity of business in the event of a large data breach or cyber attack against your organization.

We have Business Continuity Management System (BCMS) Framework in place that documented process and procedure for continuity of business. In addition, we have Cyber Security Threat and Incident Response Handling procedure for cyber-attack.

104. In the last 12 months have there been any changes to the policy? If yes, please detail.

Yes

No

Comments:

The last reviewed for Bursa's BMISP was in Dec 2019.

105. Please advise how often you review the policy.

Semi-Annually

Annually

Other

Comments:

Review every two years or there are significant changes to the environment.

106. Please provide (as an attachment) a diagram showing where your cybersecurity function resides and who it reports to.

Comments:

IT Security & Safeguard - > IT Infrastructure & Security Services - > Group Technology

107. How does your organization identify which business functions carry a cyber risk?

Operational Risk Management Team performs Bursa-wide quarterly Risk Control Self-Assessment (RCSA) and periodic Risk Register reviews.

108. Do you conduct ongoing testing and monitoring processes to ensure that all internal and external connectivity and system configurations are not at risk of cybersecurity breaches? If yes, please provide details and indicate frequency.

Yes

No

Comments / frequency:

We have scheduled VAPT and on-going testing for internal and external connectivity and system configuration. It is minimum once a year.

109. What technological controls and protections are in place for your systems and networks?

Firewall, SIEM, AV/AM, APT, WAF, DDoS Mitigation Solution, DLP, Secure Web Gateway, Secure Email Solution, UEM, and external SOC.

110. Does your organization use multi-factor authentication?

Yes

No

Comments:

For Public facing systems such as VPN, VDI, BSAS and BursaAnywhere.

111. Where your organization has outsourced activities or functions to a third-party provider, is your cyber risk exposure documented?

Yes

No

Comments:

Cyber risk exposure is documented in Departmental Risk Registers

112. What measures does your organization have to ensure early detection of a cyber attack?

We have engaged external SOC service provider to monitor early detection of cyber attack and DDOS cleanpipe service.

113. What is the agreed resumption time for critical operations following a cyber attack?

The RTO is based on the agreed system uptime.

114. How would you advise clients of a successful cyber attack against your organization?

Communication via the media release where necessary.

115. In the last 12 months has your organization been subject to a cyber attack that impacted the service you provide to us? If yes, please provide details.

Yes

No

Comments:

116. Are the following elements of your cybersecurity framework tested pre and post deployment of changes?

Vulnerability assessment:

Yes

No

Scenario based penetration tests:

Yes

No

Testing of incident response process and technical/business/operations (e.g. table-top exercise):

Yes

No

Other - Please describe in comments:

Internal and external cyber drill simulation testing.

117. For cloud technology and associated cybersecurity risks, please confirm:

(i) that you have procedures and controls in place to protect our information from mishandling or theft;

(ii) how these procedures and controls tie back to your record retention policy

Yes

No

Comments:

i). Cloud policy and assessment procedure in place to conduct assessment before subscribing the Cloud Services.

ii). Backup Strategy in the Cloud Assessment procedure to determine the records retention period that to be approved by system owner.

118. Does your organization conduct dark web searches for signs of a breach (internet protocol or customer/client personally identified information for sale)?

Yes

No

Comments:

It is part of our Cyber Security Plan to implement Cyber Threat Intelligent in 2021 which covers the dark web searches related to Bursa's services.

119. Is your organization aware of SWIFT's Customer Security Program (CSP)?

Yes

No

Comments:

120. Does your organization ensure compliance with SWIFT's CSP controls?

Yes

No

Comments:

Currently we are not a SWIFT member. We are only Rentas member with Bank Negara Malaysia.

121. Does your organization respond to requests for your institution's attestations?

Yes

No

Comments:

122. Does your organization request the attestation details of your counterparties and incorporate the responses into ongoing relationship and risk management programs?

Yes

No

Comments:

Please provide any comments you have regarding the questionnaire.

NIL

You have reached the end of the questionnaire. Please be sure your contact details are updated. Your contact information is located in the first section of Part One of the questionnaire.